

Dexcom G7 and G7 15 Day Continuous Glucose Monitoring (CGM) Systems

Pharmacy Toolkit



Smart devices sold separately.
To view a list of compatible devices,
visit dexcom.com/compatibility.

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For pharmacist resources, including an instructional
video, please visit: provider.dexcom.com/pharmacists



dexcom G7

dexcom G7 **15 DAY**

Dexcom CGM Overview

Dexcom offers CGM solutions for patients with **all types of diabetes**

dexcom G7

For patients with all types of diabetes, **ages 2 and up**



Pediatric



Patients Using AID Systems*



Basal Only T2D



Basal + Bolus T2D



Oral T2D



T1D



Gestational Diabetes

dexcom G7 15 DAY

For patients with all types of diabetes, **ages 18 and up**

Introducing our most requested enhancements



for adults 18+ years

□ The longest-lasting CGM system^{†,‡,3}

- **15.5-day wear time:** ~50% increase in wear time over Dexcom G7[†]

□ Our easiest to use CGM sensor⁴

- Fewer sensor replacements per month
- Dexcom CGM allows for intuitive diabetes management that leads to better adherence⁵

□ The most accurate CGM sensor³

- The only CGM system with an overall MARD of **8.0%**^{3,4}
 - **Accurate** in all glucose ranges, even during **rates of change**⁴
- Builds on the performance of Dexcom CGM, which is **proven in randomized controlled trials and real-world studies** to lower A1C and improve time in range in all patients with diabetes, including T2D, regardless of therapy^{4,6-11}

AID = automated insulin delivery; MARD = mean absolute relative difference; T1D = type 1 diabetes; T2D = type 2 diabetes.

*Dexcom is working with pump partners to accelerate integration availability with AID systems. Dexcom G7 is available for patients using an AID system until Dexcom G7 15 Day integrations are available. †A study was conducted to assess the sensor life where 73.9% of sensors lasted the full 15 days. In other words, when using the product per the package labeling, approximately 26% of sensors may not last for the full 15 days. ‡Excludes implantable CGM systems.

the Dexcom G7 portfolio has unique and impactful alert options* to **help patients** avoid hypo- and hyperglycemia^{12,13}



Predictive hypoglycemia alert

- **33%-40% decrease** in hypoglycemia (<54 mg/dL)¹²
- Urgent Low Soon alert **significantly reduced** rebound hyperglycemia^{†,13}



Delay 1st High Alert

- Patients using the Delay 1st High Alert experienced a **~10% decrease** in rebound hypoglycemia¹⁶



Dexcom Share and Follow

- 62.2% of Dexcom Share and Follow users reported **fewer episodes** of severe hypoglycemia, and 47.3% indicated A1C improvement^{‡,14}
- Using the Dexcom Follow app can **help reduce** diabetes distress¹⁴
- **More** time in range^{§,15}



Dexcom Clarity

- **Higher engagement**^{||} with Dexcom Clarity is associated with greater time in range 70 to 180 mg/dL¹⁷
- Dexcom Clarity is the **#1 preferred** diabetes management software by US endocrinologists^{||,18}

Dexcom ranks **#1** in patient satisfaction,[†] adherence, and retention^{#,1,19,20}

94%

Dexcom was ranked
#1 in adherence with
94% daily use¹

98%

of users said
Dexcom G7 15 Day
is easy to use²¹

~25%

higher retention rate
for Dexcom CGM than
FreeStyle Libre^{#,19}

Dexcom provides intuitive diabetes management that leads to better adherence⁵

*Including low/high glucose alerts, a predictive low alert (glucose predicted to be less than 55 mg/dL within 20 minutes), and Delay 1st High Alert.

[†]Predictive alert at 55 mg/dL within 20 minutes. [‡]Separate Follow app and internet connection required. [§]Compared to those not using Share/Follow.

^{||}High engagement defined as accessing Dexcom Clarity reports and opting into automatic notifications. ¹Based on comparison of net promoter scores across major CGM brands. ^{||}QVIA paid sensor claims at 12 months.

dexcom G7 | **dexcom G7** **15 DAY**

Dexcom CGM Overview

more patients than ever have access to Dexcom CGM **at the pharmacy**^{*,†,‡}

- Access to Dexcom is easier than ever, with fewer plans requiring prior authorizations^{‡,‡}

Dexcom is the **most affordable** CGM brand at the pharmacy^{§,‡}

- Most covered patients **pay \$20 or less** per month for Dexcom CGM^{†,‡‡}
- >75% of Medicare patients **pay \$0** for Dexcom CGM^{||,‡}

98%
of people have
coverage for
Dexcom G7^{§,†,‡,‡}

How to Order

To order, contact your pharmacy wholesale partner

Product Component	NRC	Cardinal Order Numbers	McKesson Order Numbers	Cencora Order Numbers
 Dexcom receiver	08627-0078-01	5822879	2670982	10276372
 Dexcom G7 sensor and transmitter	08627-0077-01	5822887	2670990	10276311
 Dexcom G7 15 Day sensor and transmitter	08627-0079-01	6048532	3048717	10301617

How to Fill

Product Component	Quantity	Days' Supply	Refills
Dexcom receiver	1	365	1 year
Dexcom G7 sensor and transmitter	3 boxes (1 sensor per box)	10 days	30 days
Dexcom G7 15 Day sensor and transmitter	2 boxes (1 sensor per box)	15 days	30 days

FIA = Formulary Impact Analyzer; NRC = national reimbursement code.

*Patients must be enrolled in a commercial insurance plan. Coverage may vary. †Individual pricing may vary depending on insurance coverage. IQVIA FIA retail data, paid sensor claims. ‡Coverage may vary by insurance plan. §Individual pricing may vary depending on insurance coverage. ||Individual costs and coverage criteria may vary by plan. ¶Includes both pharmacy and medical benefit.

Frequently asked questions

- 1 Which patient type should each product be used for?**
 - a. Dexcom G7 should be used for patients with all types of diabetes, ages 2 and up. Dexcom G7 15 Day should be used for patients with all types of diabetes, ages 18 and up.
- 2 Does Dexcom have patient support programs for Dexcom G7 and Dexcom G7 15 Day?**
 - a. There are several patient support programs available for Dexcom G7 and Dexcom G7 15 Day. Please visit dexcom.com/savings for more information.
- 3 Can patients who are pregnant use Dexcom G7 or Dexcom G7 15 Day?**
 - a. Yes, Dexcom G7 and Dexcom G7 15 Day can be used during pregnancy and deliver peace of mind in the management of type 1, type 2, and gestational diabetes.
- 4 Who do patients reach out to with questions regarding technical issues?**
 - a. Patients may reach out to Dexcom Global Technical Support at 1-844-607-8398 or visit dexcom.com/contact.
- 5 Are there any drug interactions?**
 - a. If patients are taking hydroxyurea, their sensor readings will be higher than their actual glucose levels. Advise patients to not use the Dexcom G7 or Dexcom G7 15 Day CGM System for treatment decisions if taking hydroxyurea and talk to their prescribers about alternative glucose monitoring approaches. Patients can take a standard or maximum acetaminophen dose of 1 g (1000 mg) every six hours and still use the sensor readings to make treatment decisions.
- 6 Are there any contraindications for Dexcom G7 and Dexcom G7 15 Day?**
 - a. Contraindications for both CGM systems include magnetic resonance imaging (MRI), computerized tomography (CT), and diathermy. Advise patients to not wear Dexcom G7 or Dexcom G7 15 Day during MRI or high-frequency electrical heat (diathermy) treatment. However, it is safe to have a CT scan if the sensor is kept out of the scanned area and covered with a lead apron during the scan.
- 7 Does my Dexcom G7 patient need a new Dexcom receiver for use with Dexcom G7 15 Day?**
 - a. The Dexcom G7 receiver can be used with Dexcom G7 15 Day with a simple firmware update. Instruct the patient to visit <https://www.dexcom.com/clarityapp> on a desktop computer and follow the onscreen instructions. Instruct receiver users to periodically check for software updates to maintain optimal performance.

For more information, including patient training videos, please visit: dexcom.com/dexcom-g7-basics



Frequently asked questions by patients

- 1 How do I set up Dexcom G7 or Dexcom G7 15 Day with my phone?**
 - a. A compatible* smart device can be used in place of a receiver by downloading the Dexcom G7 app and following setup instructions via the app.
- 2 Do I need to calibrate my Dexcom CGM System?**
 - a. Dexcom CGM Systems come factory calibrated. If your reading seems inaccurate, you can calibrate by using your blood glucose meter. In the app, tap + in the Glucose or History tab. In the receiver, go to **Menu > Event > Blood Glucose**. Select Use as Calibration and follow onscreen instructions to do a fingerstick and enter the blood glucose meter value as a calibration.
- 3 What is a pairing code and why do I need one?**
 - a. A pairing code is a unique code printed on the applicator. This is needed in order to use Dexcom CGM without fingerstick calibrations. Do not use a code from a different sensor or make up a code. If you do not enter the correct code, your sensor will not work as well and may not be as accurate.
- 4 I lost my sensor pairing code. What do I do?**
 - a. You can find the pairing code on the applicator. If you already set up your receiver, find it in the app under **Menu > Information > Sensor > Sensor Info**. For additional support, contact technical support (in the app, go to **Profile > Contact**). Give them the error code.
- 5 Is it painful to insert a Dexcom sensor?**
 - a. Dexcom G7 and G7 15 Day have an automatic sensor applicator designed for easier insertion. 96% of patient respondents found that the Dexcom G7 15 Day sensor insertion was painless (mild, no pain).†
- 6 How long can I wear the sensor for?**
 - a. The Dexcom G7 15 Day sensor can be worn for up to 15 days,‡ with a 12-hour grace period to replace the sensor. The Dexcom G7 sensor can be worn for up to 10 days, with a 12-hour grace period to replace the sensor.
- 7 My sensor came off, can I reuse/reinsert it?**
 - a. If a sensor comes off, it must be replaced by a new one.
- 8 How do I keep the Dexcom G7 or Dexcom G7 15 Day sensor on for the full wear time?**
 - a. The sensor site should be flat, clean, without much hair, and completely dry before you insert the sensor. The patch stays on best if not placed where your skin folds when you bend or near waistbands. The longer the application site is kept dry and sweat-free in the first 12 hours, the longer the patch may stick to the skin. Use the overpatch as instructed.
- 9 How often do I refill my sensors?**
 - a. Refill your sensors every 30 days. One sensor is supplied in each box.

*For a list of compatible devices, visit dexcom.com/compatibility. †Percentage was based on the evaluation of 171 sensors. ‡A study was conducted to assess the sensor life where 73.9% of sensors lasted the full 15 days. In other words, when using the product per the package labeling, approximately 26% of sensors may not last for the full 15 days.

Frequently asked questions by patients (cont'd)

- 10 What should I do if pairing is taking longer than expected?**
- a. Pairing usually takes <5 minutes. If it takes longer, use these troubleshooting tips: always keep the phone within 33 feet of the sensor, and the receiver within 3 feet of the sensor; make sure your sensor is inserted; check that the pairing code entered is the pairing code on the applicator; move >33 feet away from other sensors until pairing is complete; check display device as a sensor can be paired with only one medical device and only one smartphone; and keep the app open during pairing.
- 11 What should I do if seeing the Signal Loss alert?**
- a. Troubleshooting tips for the app and receiver include turning the Bluetooth off and turning it back on and leaving it on, keeping your receiver within 33 feet of the sensor with nothing between them, and keeping the display device on the same side of your body. For the app, keep the app open, or restart your phone and the app. If Signal Loss continues for >30 minutes in the app, contact technical support (go to **Profile > Contact**). For the receiver, press a receiver button to wake it up and start a new connection attempt. If Signal Loss continues for >30 minutes, contact technical support.
- 12 How do I set up my Dexcom CGM System to share data with my caregiver or loved ones?**
- a. Dexcom Share is a feature within the Dexcom app that allows for remote monitoring. Friends and family can follow your glucose levels by downloading the Dexcom Follow app.* The follower gets an invitation email to follow under the Share screen in the Dexcom app.
- 13 I got an "Urgent Low Soon" alert; what should I do?**
- a. The Urgent Low Soon alert will notify you if your glucose is predicted to be ≤ 55 mg/dL within 20 minutes. You should develop an individualized plan to treat low glucose with your healthcare provider.
- 14 How do I change what my target range is?**
- a. The receiver and app come with default settings, but you can customize your target range and alerts based on discussion with your healthcare provider. Your target range is the values between your high and low alert settings. If using the app, you can change high and low alert settings by going to **Profile > Alerts > High** and **Profile > Alerts > Low**, respectively. If using the receiver, you can change high and low alert settings by going to **Menu > Settings > Alerts > High** and **Menu > Settings > Alerts > Low**, respectively. Please consult with your healthcare provider to see what works best for you.
- 15 I am using Dexcom G7 with an insulin pump/pen. When can I switch to Dexcom G7 15 Day and use my insulin pump/pen?**
- a. Patients using an automated insulin delivery system, like an insulin pump or smart pen, will continue to have access to Dexcom G7 until Dexcom G7 15 Day AID integrations become fully available. For the most recent connectivity updates, please refer to dexcom.com/compatibility.
- 16 How do I learn about all the features and ways to use Dexcom CGM?**
- a. For more information, please refer to the respective Dexcom product User Guide for complete instructions.

*Treatment decisions should not be made based on the Follow app. Only make treatment decisions based on the Dexcom G7 app.



Dexcom CARE and technical support

SUPPORT	DETAILS	CONTACT/URL
Dexcom CARE	- Trainers and certified diabetes educators provide live interactive support to patients - Includes patient training videos and quick-start guides	- Dexcom CARE team can be reached at 1-888-738-3646 Monday-Friday 6 am to 5 pm PT (all hours subject to change) dexcom.com/dexcom-care
Dexcom Global Technical Support	For 24/7 technical support	- Dexcom Global Technical Support can be reached at 1-844-607-8398 dexcom.com/contact

To help patients get started, including helpful videos, please have patients visit: dexcom.com/training



BRIEF SAFETY STATEMENT

Failure to use the Dexcom G7 Continuous Glucose Monitoring System (G7) and its components according to the instructions for use provided with your device and available at <https://www.dexcom.com/safety-information> and to properly consider all indications, contraindications, warnings, precautions, and cautions in those instructions for use may result in you missing a severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) occurrence and/or making a treatment decision that may result in injury. If your glucose alerts and readings from the G7 do not match symptoms, use a blood glucose meter to make diabetes treatment decisions. Seek medical advice and attention when appropriate, including for any medical emergency.

1 Seagrove Patient Survey 2024. 2 Seagrove HCP Survey Q3 2024. 3 Dexcom, data on file, 2025. 4 Garg SK, et al. *Diabetes Technol Ther*. 2025. doi:10.1089/dia.2025.0139. Epub ahead of print. 5 Nemlekar P, et al. *Diabetes Ther*. 2024;15(3):639–648. 6 Beck RW, et al. *JAMA*. 2017;317(4):371–378. 7 Beck RW, et al. *Ann Intern Med*. 2017;167(6):365–374. 8 Martens T, et al. *JAMA*. 2021;325(22):2262–2272. 9 Laffel LM, et al. *JAMA*. 2020;323(23):2388–2396. 10 Welsh JB, et al. *J Diabetes Sci Technol*. 2024;18(1):143–147. 11 Layne JE, et al. *Diabetes Technol Ther*. 2024;26(12):925–931. 12 Puhr S, et al. *Diabetes Technol Ther*. 2019;21(4):155–158. 13 Acciaroli G, et al. *J Diabetes Sci Technol*. 2022;16(3):677–682. 14 Polonsky WH, et al. *Diabetes Technol Ther*. 2021;23(3):195–202. 15 Derdzinski M, et al. *Diabetologia*. 2019;S391–S392. 16 Aly A, et al. *Diabetes Technol Ther*. 2024;26(Suppl 2):A254–A255. 17 Akturk HK, et al. *Diabetes Technol Ther*. 2021;23(S1):S21–S26. 18 dQ&A Endocrinologist Perspectives Q3 2024. 19 Dexcom, data on file, 2024. 20 dQ&A Q1 2023 Patient Perspectives. 21 Dexcom G7 15 Day CGM System User Guide. 22 Dexcom, data on file, 2023.

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Meet

stelo by Dexcom

Empower patients with personalized insights.

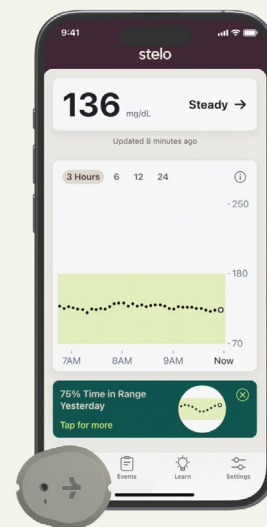
For patients who want to understand how lifestyle and behavior modifications impact glucose levels.^{*,1-4}

Stelo glucose biosensor is for patients^{†,1}:

- With type 2 diabetes not on insulin
- With prediabetes
- With an interest in tracking their glucose for health insights
- Without coverage for Dexcom G7 or Dexcom G7 15 Day

Made for glucose health, by experts in glucose health.

- Turns healthy goals into healthy habits with glucose readings delivered 24/7 directly to your patient's smartphone[‡]
- Reveals patterns and how lifestyle choices affect glucose levels, empowering patients to make informed choices that work specifically for them^{*,1-4}
- Can help reduce A1C for people with T2D not on insulin^{*,5,6}



To learn more, please visit:
stelo.com/provider



^{*}Results obtained from previous Dexcom device(s). [†]For adults 18 years and older who are not on insulin. [‡]For Stelo app compatibility information, visit stelo.com/compatibility.

1 Stelo User Guide. 2 Ehrhardt N, et al. *Clin Diab.* 2020;38(2):1-6. 3 Porter M, et al. *J Diabetes Sci Technol.* 2022;16(2):578-580. 4 Clark TL, et al. *Diabetes Technol Ther.* 2024;26(10):700-708. 5 Layne JE, et al. *Diabetes Technol Ther.* 2024;26(12):925-931. 6 Reed J, et al. *Diabetes Obes Metab.* 2024;26(7):2881-2889.